



Bike/Kayak Handler

Job Description

DEPARTMENT: Events

REPORTS TO: Director of Events

TYPE OF POSITION: Seasonal Part Time (August-October)

GENERAL SUMMARY

A Bike/Kayak Handler works and represents the Explorer program as part of the train crew. Handlers are responsible for loading, unloading, and organizing; bikes, kayaks, strollers, and wagons onto rail baggage cars.

RESPONSIBILITIES

- Safely lift, load, and rack bicycles and kayaks onto and within a baggage car.
- Maintain accurate passenger counts
- Organize bikes, kayaks, etc. to ensure proper drop off locations
- Safely board and de-board passengers
- Provide information to passengers about CVSR and CVNP routes, schedules, and programs.
- Maintain cleanliness of coaches (i.e. empty trash receptacles, restocking supplies, sweeping, mopping up spills) where needed
- Assist train crew in removal of trees and/or other obstructions from the railroad right of way.
- Provide a positive and polite customer experience
- Resolve customer service issues with professional manner and report to CVSR staff as necessary
- Perform other duties as assigned

All train scheduling is subject to change due to COVID-19 restrictions

REQUIREMENTS

- 18 years of age or older
- High School diploma or GED
- Strong customer service skills
- Able to work outdoors in extreme all-weather conditions (hot, cold, rain, snow, and sleet).
- Must have flexibility to work on days, nights, and weekends
- Ability to stand, sit and/or walk on moving trains for prolonged periods of time
- Ability to lift and/or move up to 40 pounds
- Ability to use hands to perform activities involving holding, grasping, turning and pulling.
- Ability to perform work on uneven surfaces, frequently climb ladders and on/off equipment
- Ability to work in conditions that include loud noise and fumes, work on and around heavy and moving machinery, bend, walk, stand and sit for extended periods of time and use hand tools.
- Follow safety policies and procedures and wear the required personal protective equipment required for the job in a safe manner.
- Must have own transportation
- Possess a valid state-issued driver's license

To apply, please submit a resume to kkoehler@cvsr.org with Bike/Kayak Handler in the subject line.

CUYAHOGA VALLEY SCENIC RAILROAD

P.O. Box 158 • Peninsula, Ohio 44264-0158 • 330-439-5708 • Fax: 330-439-5709 • www.cvsr.org



ABOUT CVSR

Cuyahoga Valley Scenic Railroad is in Northeast Ohio and is a tourist excursion railway and private sector, nonprofit 501(c)3 organization operating in partnership with Cuyahoga Valley National Park. CVSR's mission is to provide educational, recreational and heritage railroad experiences and provide alternative transportation to and within Cuyahoga Valley National Park and the Ohio & Erie Canalway.

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